

Terms of Service

1. Introduction

A YuBee Premium subscription membership grants access to premium features and enhanced performance. By purchasing YuBee Premium, you acknowledge that unless the membership is canceled by either you or YuBee, regular monthly or annual payments will be sent to YuBee using the payment method you chose.

1.1. Payment

By going to the YuBee Premium area of your YuBee account's Settings, you can manage your YuBee Premium subscription. In the event that your payment method is rejected, you will need to submit fresh payment information to avoid having your YuBee Premium subscription canceled. Your new membership duration will be based on the original renewal date rather than the date of the successful charge if you supply new payment information and are successfully charged.

1.2. Taxes and Conversion Rates

Local taxes may apply to users in specific areas; these fees will be assessed and added to the final price of a purchase. To payments made in different currencies, payment providers may add their own commissions and conversion rates. YuBee is powerless over this.

2. Cancellation Policy

2.1. Cancelling a Subscription

YuBee Premium can be canceled at any moment. Follow the directions in the YuBee Premium section of your YuBee account's Settings to end your subscription. You can end your subscription if you bought YuBee Premium with your Apple ID by visiting the Manage Subscriptions page of the Apple App Store or the Account Settings menu on your device. You can cancel your subscriptions if you purchased YuBee Premium through Google Play by going to the Subscriptions area of Google Play.

2.2 Refunds and Effective Cancellation

You won't get a refund or credit for any days that are still included in your current payment period; instead, your subscription will stay active from the moment you cancel until the conclusion of your current billing cycle. You will no

longer have access to all YuBee Premium features after your subscription expires.

Your membership remains active even if you delete your YuBee account or the YuBee app from your device.

3. Paid Services Obtained Through Third Parties

If you acquire a YuBee Premium subscription through a third party (such as Google Play or the Apple App Store), your purchase can also be governed by the conditions of the third party as established by your agreement with the third party. Your billing relationship will be with the relevant third party for Paid Services purchased through a third party.

4. Termination

4.1. Compliance with the Terms

A temporary or permanent ban from YuBee or some of its services may come from a violation of the YuBee Terms of Service. You might lose access to YuBee Premium's advantages in such circumstances, and we won't compensate you for it.

4.2. Unilateral Termination

YuBee reserves the right to discontinue subscription services at any time, including in response to unforeseeable events outside of our control or to satisfy legal requirements. In such a case, we will cancel your subscription and refund the prorated portion of any prepaid subscription fees equal to the remaining unused term of the subscription.

5. Taxes, Fees and Refunds

All relevant taxes, data plans, internet fees, and other costs related to your use of YuBee are your responsibility.

All fees associated with purchases are often nonrefundable. If a user decides to cancel their recurring membership before the end of the paid period, there is no way to receive a "partial refund" or credit. Instead, the subscription will continue to be active.

6. Changes

6.1. Pricing and Terms

Although we don't plan on frequently changing the cost of YuBee Premium, we reserve the right to alter both these terms and the costs that apply when your subscription is renewed in order to account for things like alterations to our business, new product developments, or shifting economic conditions.

6.2. Advance Notice

Any substantial changes will be communicated to you by a message to your YuBee account at least 30 days beforehand, giving you the chance to cancel your membership before the new fee takes effect. User-verified service accounts in the YuBee app will be used to communicate with users regarding their Premium accounts.

Not special offers or promotions, but pertinent information about your subscription or payment status will be included in messages from YuBee regarding your Premium account.

7. The Scope of Premium Services

7.1. Included Services

The Premium Section contains a list of the services that are a part of the YuBee Premium subscription ("Premium Services"). We might occasionally add fresh features to the Premium Services. If we are no longer able to provide certain existing Premium Services due to legal or technological constraints, we may also withdraw them. Additionally, in the future, some Premium Services might be made available to all YuBee customers without charge.

7.2. Availability

Although YuBee works hard to make its services always accessible to all users, occasionally technical problems may arise and prevent us from providing services, including Premium Services, to our users. In the event that we temporarily are unable to offer any free or paid services, YuBee will not make up for any direct or indirect losses you may incur.

Major YuBee clients, like the official iOS and Android apps, offer Premium Services. Some YuBee applications created by YuBee or by third parties might not deliver all Premium Services right away or at all.

7.3. Software Requirements

The most recent YuBee application update might need to be installed on your device in order to use some Premium Services. When using Premium Services, it is possible that persons you engage with will also need to have the most recent version of the YuBee program installed on their devices in order to read the

content you share with them. For instance, only users with the most recent version of YuBee will be able to read documents greater than 2 GB or unique stickers that are only available to YuBee Premium subscribers.

A YuBee Premium subscription is typically not required for individuals with whom you engage to read the content you share with them through the use of Premium Services.

7.4. Chat translation and Voice-to-text conversion

Any video or voice message on YuBee can optionally be converted to text by using the Premium Services. For any conversation, group, or channel, the services also offer optional live translation.

There is no assurance that every message you try to translate or transcribe will be handled correctly or at all because these technologies are still in the early stages of development. We cannot guarantee that these technologies will always be correct and available because they rely on a third party (Google LLC, a division of Alphabet Inc.).

7.5. Increased Download Speed

Media and documents on YuBee can be downloaded more quickly with Premium Services. The abolition of all applicable speed limits on YuBee's side permits this rise. However, additional factors including your gear, internet service provider, and some intermediary connectivity providers will also affect your actual download speed. Because of this, there is no assurance that turning on Premium Services will always effect how quickly you download files and media from YuBee.

7.6. The Absence of Advertisements

In some countries, YuBee broadcasts sponsored messages on one-to-many channels with more than a thousand members. Such sponsored messages won't be displayed to YuBee Premium users. On YuBee, however, channels are administrated by other users who may post their own material with third-party advertisements or sponsorships. Although these advertisements are not a part of the YuBee advertising network, YuBee Premium users may still see them.

8. YuBee community principles

By signing up to YuBee, you confirm that:

- you are 16 years old or above
- you accept our Privacy Policy

- you will not promote violence, discrimination or any other offensive things to other users
- you will not send spam to other users
- you will not perform any kind of fraud using the service
- you will not publicate pornographic, violent or any other potentially disturbing and/or illegal content
- you will not share any private data of other users without their consent

9. Changes to this Terms of Service

Terms of use may be updated further by unilateral decision of Yubee Information Technology LLC.